

Digital Realty Trust Launches Two New Customer Service Initiatives

December 15, 2009

DUBLIN, Dec. 15 /PRNewswire-FirstCall/ -- Digital Realty Trust, Inc. (NYSE: DLR), the world's largest wholesale data centre provider, has launched two new customer service initiatives. The first, a new customer service web portal called Digital Realty Trust Connection, provides customers with critical, real-time operational information about their data centres as well as enhanced access to 24/7 support services from Digital Realty Trust.

The new portal provides secure access to operational data such as standardised forms, customer documentation, and the latest operational notices for Digital Realty Trust facilities. The portal also enables customers to access our Critical Facilities Management system from any computer as well as produce a variety of customisable reports about their data centres. Through the portal, customers can also submit customer service requests directly to Digital Realty Trust 24/7 and track the status of service requests as they progress through the system. Access to the Digital Realty Trust Connection portal is free to all Digital Realty Trust customers. Digital Realty Trust's Customer Service organisation is in the process of deploying the system to all existing customer and facilities portfolio-wide. It is anticipated that the application will be fully deployed before the end of the year.

"This free portal gives our customers the ability to proactively manage their data centre operations using a secure, easy-to-use web interface that puts a wealth of information at their fingertips. This will be a valuable tool for all of our customers, and particularly for those that have more than one data centre with us across different buildings or cities," said Dave Caron, Senior Vice President at Digital Realty Trust. "We are always seeking new ways of improving service to our customers and providing them with more tools and data for managing their data centres. This new portal is a key part of that commitment. We expect it to become a centerpiece of our customers' data centre management process."

The second initiative is Digital Realty Trust's new Customer Support Centre (CSC), which provides 24/7 customer support. Digital Realty Trust's team of Service Support Technicians at the CSC route all incoming inquiries to the appropriate internal contacts. In addition, the CSC will monitor the queue of the new "Digital Realty Trust Connection" customer web portal to assure new requests are directed to the correct sites in a timely manner.

About Digital Realty Trust, Inc.

Digital Realty Trust, Inc. owns, acquires, redevelops, develops and manages technology-related real estate. The Company is focused on providing Turn-Key Datacentre® and Powered Base Building® datacentre solutions for domestic and international tenants across a variety of industry verticals ranging from information technology and Internet enterprises, to manufacturing and financial services. Digital Realty Trust's 79 properties, excluding one property held as an investment in an unconsolidated joint venture, contain applications and operations critical to the day-to-day operations of technology industry tenants and corporate enterprise datacentre tenants. Comprising approximately 14.0 million rentable square feet as of November 3, 2009, including 1.9 million square feet of space held for redevelopment, Digital Realty Trust's portfolio is located in 27 markets throughout North America and Europe. For additional information, please visit Digital Realty Trust's website at <http://www.digitalrealtytrust.com>.

Safe Harbor Statement

This press release contains forward-looking statements which are based on current expectations, forecasts and assumptions that involve risks and uncertainties that could cause actual outcomes and results to differ materially, including statements related to the expected deployment timing for its new service offerings. These risks and uncertainties include the impact of the current deterioration in the global economy, including the turmoil in the financial and credit markets; the downturn of local economic conditions in our geographic markets; decreases in information technology spending, including as a result of economic slowdowns or recession; adverse economic or real estate developments in our industry or the industry sectors that we sell to; decreases in real estate valuations and resulting impairment charges; our dependence upon significant tenants; bankruptcy or insolvency of one or more major tenants or a significant number of smaller tenants; defaults on or non-renewal of leases by tenants; our failure to obtain necessary debt and equity financing for refinancing current debt obligations, undertaking or completing redevelopment, completing acquisitions or other purposes; increased interest rates and operating costs; our failure to repay debt when due or our breach of covenants or other terms contained in our loan documents; financial market fluctuations; changes in foreign currency exchange rates; our ability to manage our growth effectively; difficulty acquiring or operating properties in foreign jurisdictions; our failure to successfully operate acquired or redeveloped properties; risks related to joint venture investments, including as a result of our lack of control of certain of these investments; delays or unexpected costs in development or redevelopment of properties; decreased rental rates or increased vacancy rates; increased competition or available supply of data centre space; inability to successfully redevelop and lease new properties and space held for redevelopment; difficulties in identifying properties to acquire and completing acquisitions; our inability to acquire off-market properties; our inability to comply with the rules and regulations applicable to public companies; our failure to maintain our status as a REIT; possible adverse changes to tax laws; restrictions on our ability to engage in certain business activities; environmental uncertainties and risks related to natural disasters; changes in foreign laws and regulations, including those related to taxation and real estate ownership and operation; changes in real estate and zoning laws; and increases in real property tax rates. For a further list and description of such risks and uncertainties, see the

reports and other filings by the Company with the United States Securities and Exchange Commission, including the Company's annual report on Form 10-K for the year ended December 31, 2008 and the Company's quarterly reports on Form 10-Q for the quarters ended March 31, 2009, June 30, 2009 and September 30, 2009. The Company disclaims any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

Turn-Key Datacentre, Powered Base Building and POD Architecture are registered trademarks of Digital Realty Trust.

For Additional Information:

----- [

A. William Stein	Pamela A. Matthews	Bernard Geoghegan
Chief Financial Officer and	Director of Investor	SVP International
Chief Investment Officer	Relations	Operations
Digital Realty Trust, Inc.	Digital Realty Trust,	Digital Realty Trust,
+1 415-738-6500	Inc.	Inc.
	+1 415-738-6500	+353 1 245 0650

SOURCE Digital Realty Trust, Inc.

Contact: A. William Stein, Chief Financial Officer and Chief Investment Officer, +1-415-738-6500, or Pamela A. Matthews, Director of Investor Relations, +1-415-738-6500, or Bernard Geoghegan, SVP International Operations, +353 1 245 0650, all of Digital Realty Trust, Inc.